

Municipality of Anchorage

Request for Proposal

2021P028

Provide Congregate Emergency Shelter Services for People Experiencing Homelessness

SYNOPSIS

The Municipality of Anchorage (hereinafter "Anchorage") has provided shelter for over 600 persons experiencing homelessness (PEH) since March of 2020 using both congregate and non-congregate shelter sites. Given the spread of the Delta variant and the continuing COVID-19 emergency, Anchorage must continue to provide shelter for PEH as many persons have been rendered homeless by the economic downturn and the reduction in private shelter capacities.

Anchorage's COVID-19 Emergency Mass Care Program (hereinafter "Mass Care") is soliciting proposals to operate a congregate emergency shelter for PEH beginning September 15, 2021. Mass Care is committed to providing a secure environment where PEH can stay safely while preparing for self-sufficiency. Mass Care intends for the congregate care shelter to provide day services to allow participants to remain onsite throughout the day with opportunities to engage with case managers and receive navigation and medical services.

Anchorage will provide a facility with food preparation area and refrigeration, sleeping areas, restrooms, showers, towels and laundry service, internal/external security, and Emergency Medical Technician services. The Contractor selected to operate the mass care shelter under this RFP must be committed to providing clean, safe, and secure public and private areas in the shelter and carefully following its operating policies (policies to be approved by Anchorage) for the shelter. The Contractor shall operate the mass care shelter in a manner that minimizes impacts on the surrounding neighborhoods/areas and implement policies/procedures that prevent (mitigate) loitering in the areas adjacent to the shelter facility. Selected Contractor will be expected to operate the mass care shelter using an open, honest, and responsive approach to help achieve goals of positive community relationships between the Contractor/shelter operator, local businesses, residents, and the PEH Clients. The Contractor's staff shall foster a shelter environment that helps PEH develop pathways towards permanent housing, income, healthcare, and stability.

The contract to be awarded pursuant to this RFP will be for September 15, 2021, until March 31, 2022, with the option of six (6) one-month extensions. A specific shelter site has not been identified, however once a site has been selected, Anchorage will work with Contractor to prepare the site for shelter operations.