



# Municipality of Anchorage

Dave Bronson, Mayor  
Purchasing Department

Date: January 5, 2023

From: Rachelle A. Alger, Purchasing Director

RE: Rejection of Proposals in response to Request for Proposals 2022P022 – Technology Services Desk and Call Center Services

Request for Proposals (RFP) Number 2022P022 was issued on June 16, 2022. The RFP requested proposals to provide a Technology Services Desk and Call Center Services.

After careful consideration, The Information Technology Department (ITD) concluded that outsourcing these services would not satisfy all requirements or meet the needs of the business. The MOA further determined that the best course of action is to bring back these services in-house.

Per Municipal Code 7.20.040 Procedures for Award:

A.3 – “If the mayor or assembly determines that it is in the best interest of the municipality to do so, the municipality may reject all bids.”

Sincerely,

A handwritten signature in cursive script that reads "Rachelle A. Alger".

Rachelle A. Alger  
Purchasing Director